

3 Reasons to Implement FastPass Password Manager:

- Promotes user productivity
- Reduces IT Service Desk workload and cost
- Enhances security

Proven Return on Investment

According to Gartner, the average total internal cost of each password-reset call to Service Desk is \$25-\$150. 20-50% of all calls to Service Desk are related to password problems. Organizations that deploy the FastPass Solution eliminate these calls allowing organizations to reassign support staff to other issues.

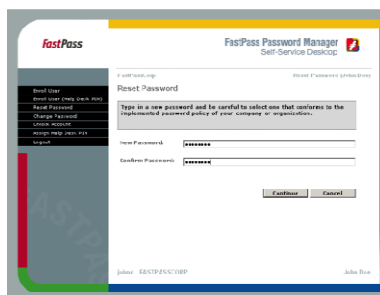
Proven Successful

The FastPass Solution is used by thousands around the world. From medium sized companies to large Enterprise organizations and Service Providers – FastPass is helping users in all industries help themselves.

FastPass Windows XP client



FastPass Self service client



Self service Password Management for SAP

As the need for users to remember more and more passwords and password complexity increases due to tougher security standards, an increasing number of password-related calls to Service Desks have become a costly headache.

Most users have forgotten a password and have experienced the problems that this causes. Having different Passwords for different systems increases the risk of forgetting the right password. In the typical SAP environment, the user has Passwords for Microsoft Active Directory (AD) and for some SAP applications. For most users it will be an important relief, if he or she had to remember only one Password. When the Password is changed, then the new Password automatically is synchronized to all SAP systems. FastPass Password Manager can do this through the normal user Self service portal or through the FastPass Self service Portal.

The No. 1 Solution for Productivity

The FastPass Password Manager is designed for IT-environments with support for multiple domains, systems and applications. When you have SAP in your IT-environment, you will find this solution to be a win-win application. It cuts down operational costs and gives users a better, more secure password-reset process. Your Service Desk will be relieved of time consuming and boring password resets. You will be able to provide services such as automated enrollment of users, audit trails, etc. allowing you to deliver better and more efficient services to your organization and your users..

The FastPass Password Manger for SAP is designed for rapid and cost-effective deployment. It can be done within a few days and substantial Return on Investment (ROI) is achievable from day one.

Leverage Your Existing Infrastructure

The FastPass Password Manger is a productivity add-on for your existing Windows Server and SAP environment. FastPass utilizes Active Directory and ADAM (ADLDS) as the user repositories. FastPass will let you take further advantage of these infrastructure components and the investments you have already made in Microsoft and SAP.

Promotes User Productivity

The self-service Password Reset interface of FastPass Password Manager allows users to manage their own passwords, thereby avoiding the wait for support. In addition, Password Synchronization saves valuable time for users by changing passwords on diverse systems and applications. When the password for the primary AD-account changes, this change is propagated to other systems. FastPass can synchronize to many other targets than SAP (AS/400, UNIX, SQL a.o.)

Reduce cost in the Service Desk

According to Gartner, anywhere between 20 and 50% of all Service Desk calls are related to forgotten passwords or account log-outs. User studies show that more than 90% of these calls can be avoided by implementing effective self-service password solutions. Enabling end-users to reset their own passwords will allow the Service Desk analysts to focus on other critical problems or incidents. Implementation of self-service password management will greatly assist organizations in keeping Service Desk staff to a minimum, thus enabling overall cost reductions.

Enhance Security

The FastPass Password Manager allows organizations to implement better and more secure processes in password authentication. Security is increased by:

1. making password resets and changes a private matter
2. eliminating accidental user identification by Service Desk staff
3. reducing the need for users to write down passwords and
4. enabling the use of more complex passwords and a higher change frequency.

FastPass Mobile



Hardware requirements for FastPass server

- 2800 MHz Pentium compatible CPU
- 1 GB RAM
- 1 GB hard disk space for log and audit

Software requirements for FastPass Server

- Microsoft Windows Server 2003 SP1 or later
- Microsoft Internet Information Server (IIS) v. 6.0 or later
- .Net Framework v. 2.0
- Microsoft ADAM SP1 or later (ADLDS)

Supported web browsers

- Microsoft Internet Explorer v. 6.0 or later
- Mozilla Firefox v. 2.0 or later

Supported clients & servers

- Windows XP SP2 or later
- Windows Vista
- Windows 7
- Windows Server 2003 R2 or later
- Windows Server 2008

Supported mobile browsers

- Windows mobile
- Blackberry
- Symbian OS
- iPhone

Connectors for Password Synchronization to

- Windows: AD/ADAM (ADLDS)
- iSeries (AS/400)
- SAP
- MS SQL
- Generic*

*API and sample code is available for building custom password connectors.

Language support

- English
- Spanish
- German
- French
- Dutch
- Danish
- Swedish
- Norwegian

Self service Password Reset and Account unlock

FastPass Password Manager is a web-based solution that enables users with forgotten passwords or locked accounts to solve these issues on a 24/7 self-service basis, eliminating the need for support from the IT Service Desk. Users authenticate by answering personal questions, entering PINs or any other supported authentication methods. Security administrators can configure single or multi-factor authentication profiles. These authentication profiles can be applied to users based on their network connection, making FastPass Password Manager a robust and very secure solution.

Single Password through SAP Password Synchronization

The number of systems, and therefore accounts and passwords, which information workers need to access, are increasing year by year. Much effort is devoted to combat this problem, but the issue of multiple passwords per user is increasing. The most cost-effective solution is to standardize passwords through Password Synchronization. FastPass delivers a strong, flexible approach to password automation. Synchronization is transparent, triggered by a normal password reset and password change and controlled by the user accessing FastPass Password Manager.

Different Passwords for SAP and Active Directory

Some organizations require that passwords are different between different systems. This is either caused by security concerns or because password policies differ much between different systems and applications. In that case the AD password must not synchronize to SAP. The FastPass admin decides, based on the company policy, if the users are allowed to synchronize passwords between AD and SAP or password resets are individual on AD and for SAP systems. This unique FastPass feature will effectively balance the security demands with the demand for high availability to systems and cost cutting initiatives.

Password Self-Service from Anywhere

FastPass Password Manager can be accessed from any mainstream web browser such as Internet Explorer or Firefox, or via the Login Interfaces of Windows XP, Vista or Windows 7.

Mainstream Mobile Browsers are supported with special interfaces while still maintaining the same high security standards thus enabling the high availability information worker to reach FastPass at any time anywhere.

Password Filter enables Policy Enforcement

Password policies play an important role in security, as users tend to select passwords that are simple and easy to remember. More mature Operating Systems such as Windows Server contains better features to ensure a proper complexity of passwords, but many applications do not. The Password Filter enables administrators to adjust policies to fit all the implemented systems and applications. This gives better compliance with up-to-date security standards. Furthermore, Password Filter enables security administrators to define stronger and more granular policies than those available in Active Directory.

About FastPassCorp

FastPassCorp is a global provider of self-service password reset solutions for Active Directory and beyond. FastPassCorp is headquartered in the greater Copenhagen area, Denmark. FastPassCorp A/S is listed on First North, NASDAQ OMX Copenhagen Stock Exchange [FASTPC]